

PLYMPTON COUNCIL ON AGING

**Christine Maiorano, Director
Town House 5 Palmer Rd. Plympton, MA 02367**

January 2014

Dear

As Director of COA, I want to thank you for taking advantage of our transportation service and for establishing a positive relationship with our Outreach Worker, Tricia Detterman. In these difficult economic times, we have come to realize we need to conserve our resources and make optimal use of the time she has to offer you. Therefore, she will now try to consolidate her travel times by combining clients into one trip. This will require that you be more flexible with scheduling and understand she will not always be able to get to you when you need her. Just like in a family, we need to share and cooperate and take the needs of others into account. We are trying our best to be cost effective and manage our resources to keep our taxes down. With a new van to pay for, our costs have increased considerably. I am grateful for your understanding and cooperation.

Sincerely,

Christine Maiorano, Director