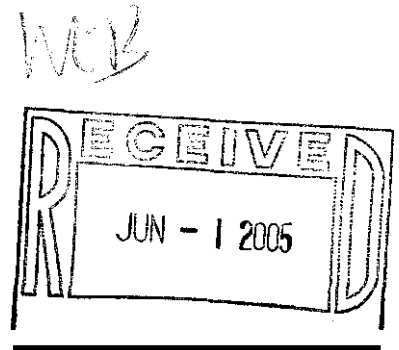




NSTAR Electric & Gas Company  
One NSTAR Way, Westwood, Massachusetts 02090-9230



May 16, 2005

Dear Community Leader:

As part of NSTAR's outreach to low income families in our service territory, I am sending a package of our residential discount rate brochures at key community locations throughout our service territory. If possible, please consider displaying these brochures in order to reach families in your area that could surely benefit from this discount rate given the high cost of energy bills.

The savings the participants realize by using this program will not affect the level of benefits received from other state programs that they may be eligible for. It is an easy form to fill out and if they are eligible for fuel assistance or receive any of the benefits listed in the residential discount rate brochure, they may be eligible for NSTAR's discount rate.

Once eligibility is verified, a "residential assistance" rate code will appear on their bill. They will be eligible to receive this discount for one year and must renew eligibility annually.

If you need more brochures or have suggestions on other places our brochure might be useful, please contact me at (781) 441-3183. I will send them to you as soon as possible. **Also**, please call me if you have any questions regarding this program. Thank you for helping us reach the families in your area.

Sincerely,

*Kathleen Orrick*

Kathleen Orrick  
Community Relations Representative

*Application on p. 2 →*

**If you are eligible for any of the following benefits, you may be eligible for NSTAR's Discount Rate.**

**I receive a benefit under the following programs (please check):**

- Supplemental Social Security Income
- Transitional Aid families with dependent Children (TAFDC)
- Emergency Aid to Elderly, Disabled and Children (EAEDC)
- Food Stamps
- Refugee Resettlement Benefits
- Mass Health Basic and Standard (formerly Medicaid)
- Fuel Assistance - Low Income Home Energy Assistance Program (LIHEAP)
- Head Start\*
- National School Lunch or Breakfast Program\*
- Mass Veterans Benefits (GLC. 115)\*
- Dependency and indemnity Compensation (DIC) for Surviving Parents of Veterans\* (*Dependency Indemnity Compensation letter required*)
- Improved Veterans Disability Pension\* (*Non-Service Connected Disability letter required*)

I certify each of the following to be true. I receive assistance benefits under program(s) checked. I receive an NSTAR bill in my name. I authorize the agency responsible for benefit(s) being received to release information on this application to NSTAR. I authorize the administrator of the program checked above to notify the company in the event that my benefits are terminated. I also understand that I am required to notify NSTAR if my benefits end.

Applicant's Signature \_\_\_\_\_

Date \_\_\_\_\_

This program is offered by NSTAR. Once your eligibility is verified, a "residential assistance" rate code will appear on your bill.

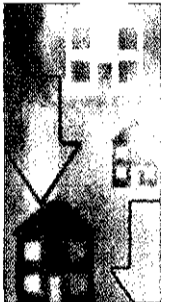
\*An annual acceptance letter is required for these programs.

**Energy Efficiency Program for Discount Rate Customers**

Customers receiving NSTAR's Discount Rate are eligible for a free home energy consultation. This consultation may include the installation of conservation measures and refrigerator metering. If you qualify and would like more information, please check the box to the left and a representative will contact you.

Energy Efficiency Programs for Cape Cod and Martha's Vineyard customers are administered by the Cape Light Compact. They can be reached at 800-797-6699.

**Questions?**  
Call **800-566-2080** or  
visit us at **www.nstaronline.com**



**NSTAR's Discount Rate Application**

*Please complete and return to NSTAR*

\_\_\_\_\_  
Name (Please Print)

\_\_\_\_\_  
Telephone Number

\_\_\_\_\_  
Street Address

\_\_\_\_\_  
Unit

\_\_\_\_\_  
City/Town

\_\_\_\_\_  
Zip Code

Account Number:

NSTAR Electric \_\_\_\_\_

NSTAR Gas \_\_\_\_\_

\_\_\_\_\_  
Social Security Number



**NSTAR's Discount Rate**

You may be eligible for our Discount Rate if you receive one of the benefits listed inside, your NSTAR bill is in your name and your household meets income eligibility requirements.

To apply for NSTAR's Discount Rate, fill out the necessary information inside and on the back of this application. The application can then be mailed to:

NSTAR  
Customer Care, NW200  
One NSTAR Way  
Westwood MA 02090-9909

